Challenging Conversations and Contexts: Managing Diverse Emotions, Values, Beliefs and Interests

Thursday, April 12, 2018
8:45am—12:00pm
Education 1, 4th Floor—CAPE Center (use South Elevators)

Please register today: https://som.ucdenver.edu/Events

Brief Overview
This interactive session is designed for new and existing faculty interested in developing, reinforcing and advancing their communication skill ability in challenging conversations and contexts.

What you will learn
- Relationship centered communication skills to communicate respectful dissent and relational repair, while working with diverse beliefs and power gradients in group settings.
- How to apply relationship centered communication skills in interactive small group sessions using cases involving diverse perspectives, values, differences of opinion and conflicted/highly emotional conversations with team members and learners.
- Goal based effective feedback techniques for learner, peers and supervisors.

The session will be limited to 8 participants and fills quickly. If you would like to be wait listed for this session please email som.academy@ucdenver.edu for the next available slot. Prior to the session you will receive a survey related to your session goals. Please complete this survey by the date requested as cases for your interactive session will be chosen and tailored based on your goals. Preparation materials will be sent to you for review prior to the session date and further instructions will also be available on arrival at the CAPE.

Facilitators: Kirsten Broadfoot, PhD
Communications Skills Curriculum Specialist and Research and Strategic Development Lead
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Questions: Tracy.Johnson@ucdenver.edu or 303-724-7741